Financial Operations
Customer Service Survey

Budget Office

For information on how we’re doing, are we meeting the needs of our customers, etc., please print this form, complete the survey and return it to the Budget Office, S H 129. Your answers will remain anonymous unless you choose differently. Thank you.

1. How satisfied are you with the service you are receiving from our office?

2. What changes if any, would you suggest we make in our service?

3. Are there any items you would like more training on, either one-on-one, or in a class setting?

4. Have you visited the Budget Office web page (http://adminfin.csusb.edu/finance/budget_office.htm), the Frequently Asked Questions web page linked from the Budget Office web page (http://adminfin.csusb.edu/finance/frequently_asked_questions.htm) or the PeopleSoft Financial Newsletter web page (http://adminfin.csusb.edu/finance/01_02/Newsletter/peoplesoft_news.htm), for assistance? If so, have your questions been answered? If not, what further information would be helpful to you?